
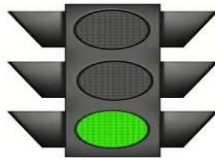
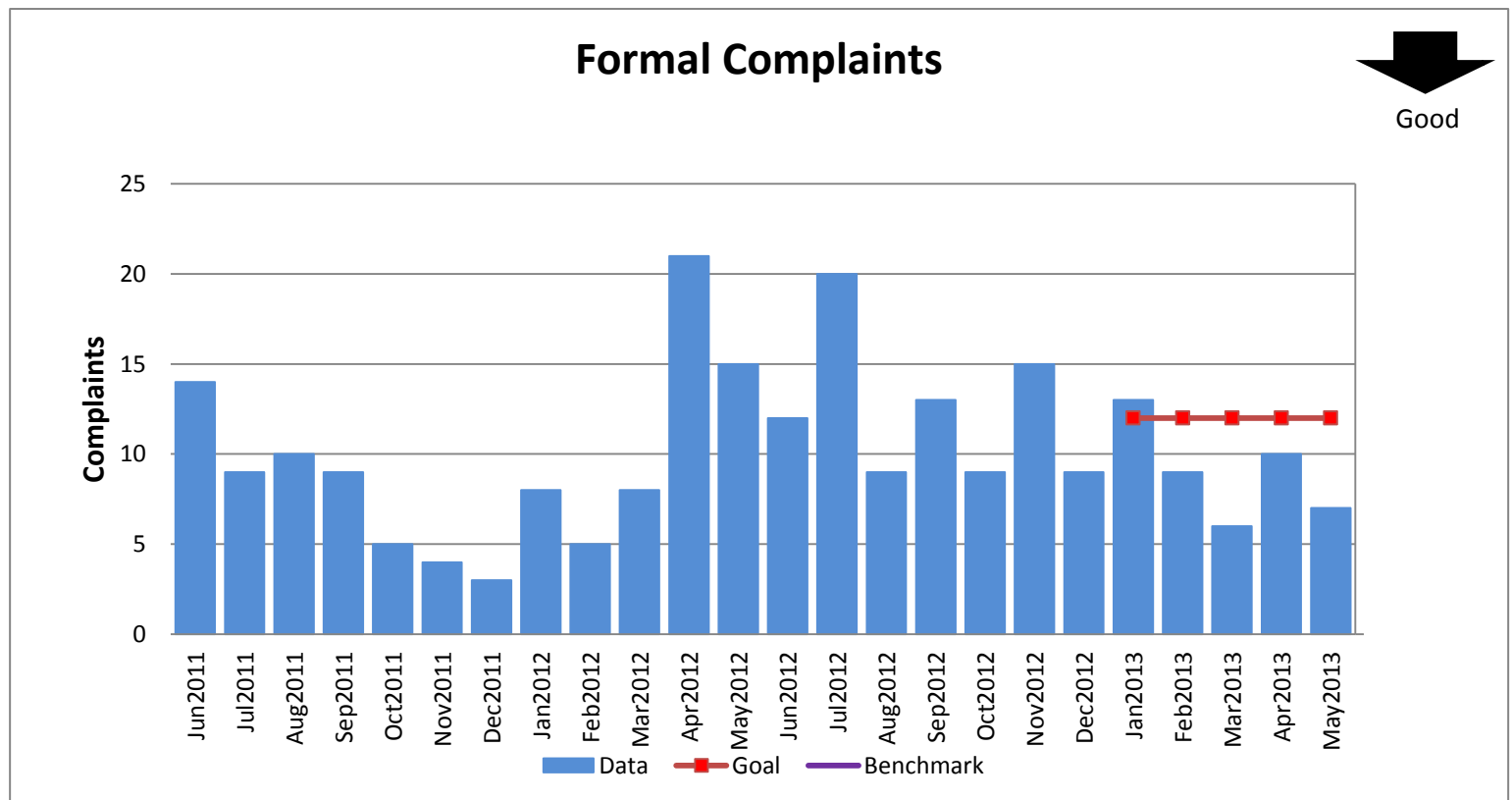


Formal Complaints

Louisville Metro Police

7/15/2013

Measurement method		Why measure?		What is our goal?	
The number of complaints either initiated by the Chief of Police or by a citizen of Metro Louisville		Complaints are measured in order for the department to determine how to better serve the citizens of Metro Louisville		Reduce the number of formal complaints	
How are we doing?					
Jun 2012-May 2013 12 Month Goal	Jun 2012-May 2013 12 Month Actual		May 2013 Goal	May 2013 Actual	
144	132		12	7	
Complaints	Complaints		Complaints	Complaints	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	



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